



Kim, an Optune Gio™ user and Patient Ambassador

Patient images reflect the health status of each patient at the time each photo was taken.

MyNovocure™

OPTUNE
GIO™

Personalized treatment support

Award-winning support for Optune Gio users and care partners

MyNovocure™ was created with you in mind

MyNovocure is personalized to help you get the most out of your treatment experience.

Whether you are just starting to incorporate Optune Gio™ into your daily routine or looking for help with the device, we are here for you all day, every day. With one-on-one product support from your MyNovocure team, you have 24/7 help with the following:



Insurance support



Device assistance



Traveling with
Optune Gio



Finding treatment
information



Reordering supplies



Have questions or need support? Call 1-855-281-9301
or email support@mynovocure.com



US-OPG-00048 v1.0
November 2023

"The care support that we have received has been top-notch. They are available 24 hours a day, 7 days a week."

—Andrea, an Optune Gio Care Partner Ambassador

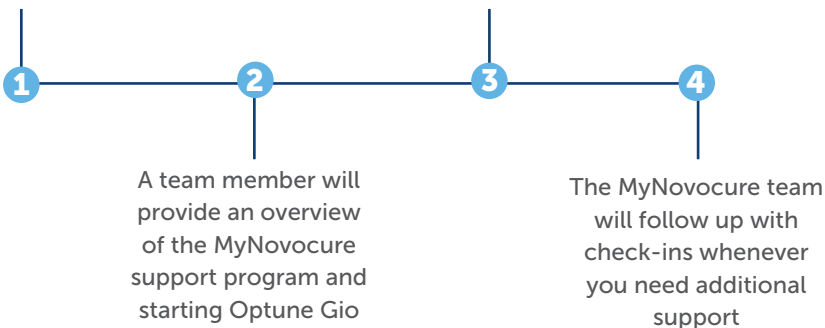


Craig, an Optune Gio user and Patient Ambassador

Getting started with MyNovocure

After your doctor prescribes Optune Gio, a MyNovocure team member will give you a call, welcoming you to the program

Next, a team member will schedule the delivery of your device. Once the device is delivered, they will walk you through setup and usage of it





Taylor, an Optune Gio™ user and Patient Ambassador

Committed to supporting you

You can count on your team to be there for you when you need them. They will help you with:



Reimbursement support

We can help you understand how your Novocure therapy may be covered and minimize your cost.



Treatment support

We can help answer your Optune Gio treatment questions and provide support along your journey.



Device support

We will help you set up your device, schedule future check-ins, and troubleshoot any issues you may have.

Reimbursement support

MyNovocure™ is committed to helping you get access to your therapy.



We will work directly with your healthcare provider and insurance company to help you minimize your out-of-pocket costs.



Your support team will help answer financial questions and identify resources to lower your cost, which may vary for each person based on different factors.



In some cases, people can start treatment while we work to receive approval from their insurance company.



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“Save the MyNovocure number on your mobile phone so you’ll know when we’re calling to check in.”

—Nicole, a MyNovocure Expert

Treatment support

Your MyNovocure™ team can provide personalized support for you by:



Giving an overview of how you will receive your device



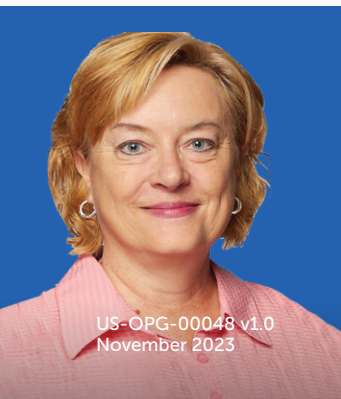
Talking you through your device and how it works



Offering ongoing support throughout your journey



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"Look at the Optune website and read the testimonials from Optune users and care partners. These are real people with real-life experience. It's very helpful!"

—Penny, a MyNovocure Expert



Osmond, an Optune Gio™ user and Patient Ambassador

Get device support

Your MyNovocure team will provide personalized technical support. Once you're ready to start treatment, a Device Support Specialist (DSS) will call you to schedule a visit, either in person or virtually.



At your start visit, you can expect your MyNovocure team to work with you to:

- Schedule a delivery of Optune Gio and the supplies you need
- Walk you through how to set up and use Optune Gio, supplies, and accessories



Once you begin treatment, your DSS will continue:

- Checking in on your experience
- Offering helpful tips and resources

After your DSS helps set up Optune Gio, you or your care partner will work towards integrating Optune Gio into your daily life. You can always reach out to your support team if any questions come up.

It's important to know that MyNovocure cannot provide medical advice. To make sure you receive proper support, be sure to ask your doctor any treatment questions you may have.



Scott, an Optune Gio™ user and Patient Ambassador

Have any questions or need support?



Call us 24/7:
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Email us:
support@mynovocure.com



Learn more about
MyNovocure:
OptuneGio.com/Support

Translation is available in more than 240 languages.